



Terms and Conditions for Individual and Group Bookings

1. Payment

Bookings will only be secured on receipt of a non refundable full payment. Full payment must be made to secure the booking/ session. Full payment must be made at least 7 days prior to the booking date.

2. If you cancel

Full payment will be forfeited upon cancellation if notified inside of 14 days prior to the booking date.

All cancellations/reduction in group numbers should be notified as soon as possible by e-mail or phone.

Reductions in group size inside of 14 days prior to the activity date will result in the group leader being held liable for the full cost of the cancelled activity or reduction.

3. If we cancel or make changes

In the event of us having to cancel the activity (due to the British weather) a free transfer to an alternative date. Eddy Young / Young's Adventure Solutions will not be liable for any loss, damage or expense resulting from force majeure or any unforeseen circumstances outside of their control e.g. inclement weather or change of venue for safety purposes.

If the free transfer due to bad weather is not possible then a full refund will be given.

We reserve the right to amend the running order of your activity day should this be necessary to provide the best service possible. If minimum numbers are not reached, Eddy Young / Young's Adventure Solutions reserve the right to cancel the activity with a full refund or transfer to an alternative date, if appropriate.

4. Insurance & Safety

Eddy Young / Young's Adventure Solutions has full public liability insurance.

It is the nature of adventure activities that there will always be some degree of risk. Prior to activity all participants will be asked to complete a health form to bring on the day. Whilst not mandatory you may wish to arrange your own personal injury insurance.

For your own safety it is imperative that you abide by the decisions of our guides. We reserve the right and discretion to make changes to planned routes and venues as a result of adverse or impending conditions. If our guides instructions are not followed we reserve the right to cancel the activity with immediate effect.

5. Alcohol & Drugs

Eddy Young / Young's Adventure Solutions also reserves the right to refuse participation to clients that they believe to be under the influence of alcohol or drugs, and in such circumstances no refunds shall be given.

